

United Nations Development Programme improves delivery of aid programmes in Botswana

Overview

Industry: Public Administration
Region: Botswana

Customer Profile

UNDP Botswana supports many critical infrastructure, environmental and public policy implementation programmes administered by Botswana Government departments.

Business Situation

UNDP worldwide required greater impact from its aid programmes worldwide.

Solution

UNDP sponsored a series of training events for all senior programme administrators and its own in-country staff.

Benefits

Course participants gained the benefit of the experience of Goal's course facilitator in delivering similar programmes in public administration, as well as understanding how to apply MSP in their particular situations. Delegates were also highly amused but understanding of our consultant's failure to eat an entire fried Mopani worm.

Customer Profile

UNDP provides aid to Botswana through a number of in-country programmes including:

- BioKavango – preserving and increasing biodiversity in the Okavango Delta;
- HIV/AIDS – preventing the spread of HIV/AIDS and
- Rural Electrification – providing power to remote areas.

These programmes are administered by senior officials in Botswana Government departments, and supported by UNDP coordinators and subject matter experts.

Business Situation

The United Nations Development Programme (UNDP) has adopted the Managing Successful Programmes (MSP programme management method worldwide for use by all 160 aid recipient nations. UNDP had been concerned that its aid programmes had not produced the expected benefits and saw MSP as a method that would help.

UNDP Botswana decided to support rollout of MSP in Botswana, however the normal timeframe for course delivery was perceived to be too long for delegates and too expensive for UNDP.

Solution

Goal customised course delivery to accommodate its client's circumstances. Goal provided three MSP courses and one PRINCE2 course over three weeks, with a 100% pass rate. Delegates included Botswana nationals as well as UNDP staff.

Benefits

Goal's consultant was able to assist delegates to see how to apply MSP concepts to their programmes, and how MSP would help them to address common problems many had been experiencing, particularly in engaging stakeholders and in gaining senior management support. For UNDP staff, the training ensured a common basis for moving forward with their Botswana Government counterparts, as well as being a transferrable skill useful in future assignments elsewhere.